



# Connection

2022 Community Impact Report

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*COVER: Our Supportive Housing team poses with Madison (center) during a celebration. Learn more about Madison in 'Not Just Housing' on page 11.*

*CURRENT: Morgan Yaskus, Mental Health Clinician, laughs with a youth resident as they build gingerbread house during ARCH's Holiday Party.*



# No One Stands Alone: A Message from CEO Julia Luey

**In 2020, the world changed.** With the help of our community, we found the strength to respond to the new and increasing needs of Alaska's youth and families.

In 2021, we leaned into our renewed resiliency by expanding our services, reducing barriers to care, and focusing on our purpose: to eliminate suffering for youth, young people, and the families we serve.

In 2022, we emerged from the height of the pandemic bonded together in our fight to protect hope and help our youth, friends, and neighbors find healing.

We learned that so much of what we created in response to the pandemic should now be the norm, if not expanded and improved. From the increased focus on mental health and wellness to the dedicated funding and policy changes reducing barriers to care with telehealth, the concept of mental health simply became *health*.

Through it all, one thing has always been clear: no one stands alone.

We cannot end suffering for youth, alone. We cannot end the experience of youth homelessness, alone. We cannot show up every day for our clients and do this challenging work, alone. We must be connected to achieve our vision of a community that supports the hope, health, and healing of every Alaskan.

Together we are the threads that weave the fabric of Alaska's wellness.

## Here's how VOA connected in 2022:

- Created an Access & Engagement team positioned to respond and support meaningful connections with youth and families as soon as they reach out for help, breaking away from traditional entry processes weighed down by paperwork and long waitlists.
- Expanded our Family Services to include family therapy and home-based services to support every family with youth in our care and help them within the comfort of their own home environments.
- Made VOA Alaska a great place to work with over 100 people dedicated to our mission. During a time when workforce challenges plagued the industry, our retention has increased 7%, while 94% of staff say their work is meaningful to them.
- Ended the experience of homelessness for 33 young adults and re-housed another 10, including 10 households with children.
- Hosted our first annual Fall Festival, sharing our message about the importance of youth mental health and wellness with nearly 200 community members.
- Touched 846 Alaskan lives in various stages of healing with a care model deeply rooted in the philosophy of meeting people where they are and loving them through each phase of their journey.

In this year's Community Impact Report, you will find this theme of connection on every page. Our impact is your impact, our partners' impact, and our community's impact. No one stands alone.

Thank you for connecting with us in 2022 and we look forward to discovering the many ways we will connect again in 2023.

With love,



*Julia Luey, President & CEO*



# Who We Are

**Volunteers of America (VOA) was founded in 1896 by Ballington and Maud Booth, who pledged to “go wherever we are needed and do whatever comes to hand.”**

At the time, the concept of “volunteering” meant serving others as a vocation. While our understanding of the term has evolved, our dedication to serving others has not.

In 1981, VOA arrived in Alaska to open a youth residential treatment facility in Eagle River. These humble beginnings have now led to 40 years of empowering Alaska’s youth and families through recovery services, housing, and promoting healthy communities.

Today, VOA Alaska provides a full continuum of care, from education and early intervention, to peer support and care coordination, to mental health therapy, substance use counseling, and family therapy, to supportive housing and residential treatment. We are in schools, in the community, and supporting Alaskans statewide via telehealth.

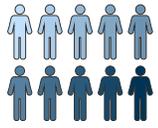
Our strength-based and person-centered services promote wellness in all areas of a person’s life. Those in our care steer the course of their journey. We walk alongside them, providing connection and services designed to help them achieve their most meaningful goals.

As a non-profit, these services are offered at low- or no-cost, and no one is ever turned away due to an inability to pay.

**We are honored to be a part of the healing process for all people, families, and communities we serve.**



*Mother and child enjoying VOA Alaska’s Young Parent Support Group.*



**846** Alaska youth and families were reached directly by VOA Alaska's array of services in Fiscal Year 2022.\*



**491** youth and young adults in mental health, substance misuse, and supportive housing services.

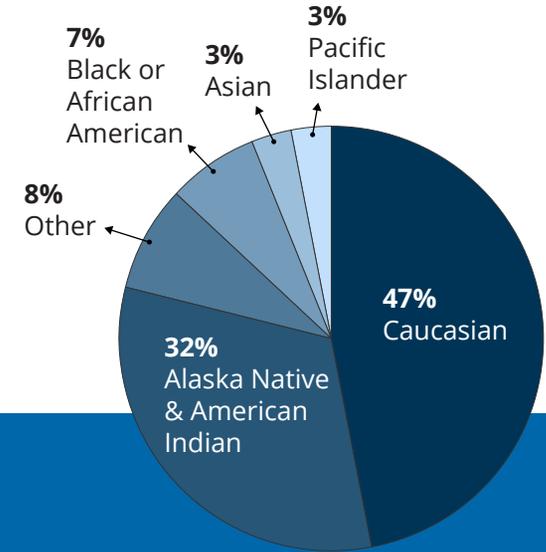


**200** caregivers and children in Kinship Family services.



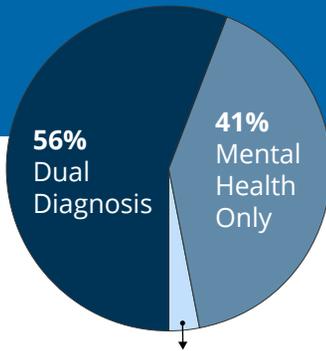
**155** youth and community members engaged in prevention education and community Town Halls.

### Reported Racial Identities of Youth in Treatment Services



## Who We Serve

### Primary Diagnoses of Youth in Treatment



**3%** | Substance Use Disorder Only

### 5 Most Prevalent Diagnoses of Youth in Treatment

Includes youth with multiple diagnoses, percentages do not equal 100%

**61%** | Trauma Induced Stress

**59%** | Substance Use Disorder

**49%** | Major Depression

**25%** | Anxiety

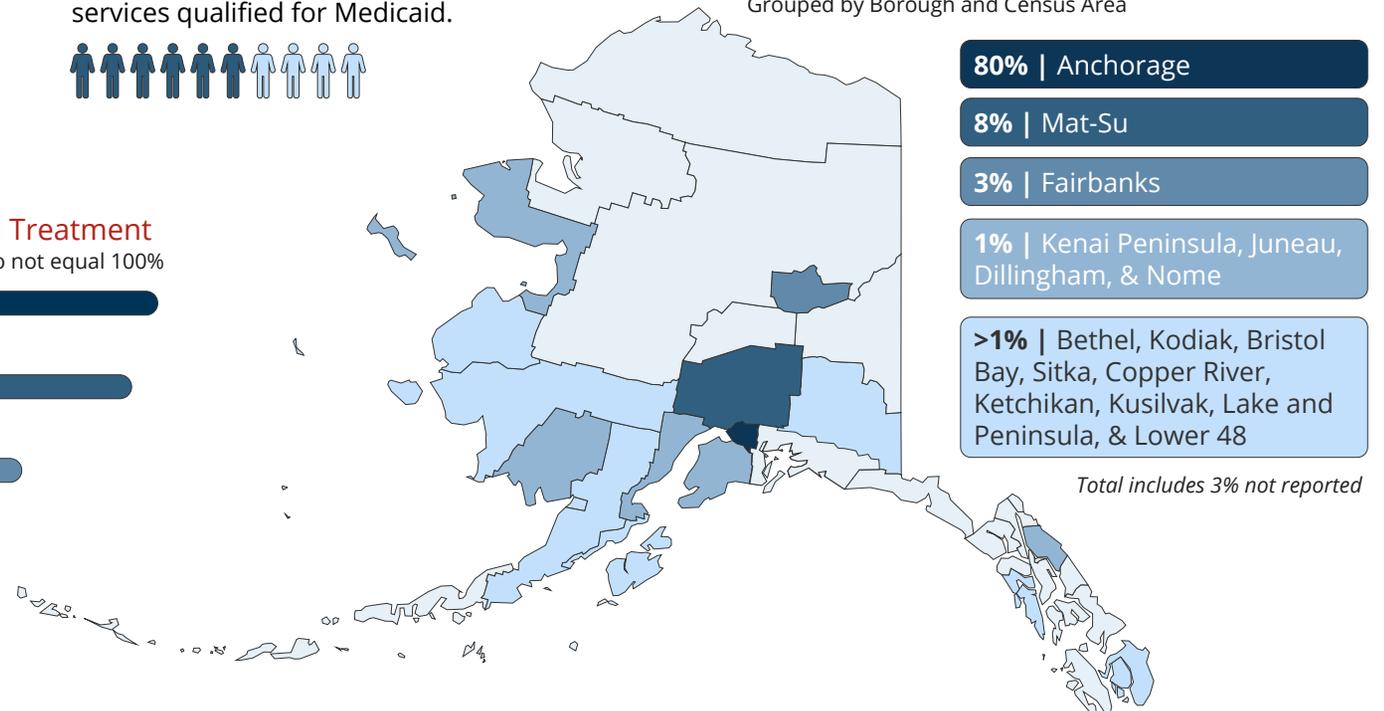
**24%** | Behavioral/Emotional Challenges

**60%** of youth in treatment services qualified for Medicaid.



### Home Communities of Youth and Kinship Families

Grouped by Borough and Census Area



\* Fiscal Year 2022 includes dates July 1, 2021 through June 30, 2022

# How We Serve: Our Continuum of Care

## Community Coalition

Advocating for policy changes alongside community partners and leaders to address youth substance use in our community with the VOA-led **Anchorage Adolescent Substance Misuse Prevention Coalition**.

## Prevention Education

Engaging youth in self-evaluation and equipping them with the tools they need to make healthier choices about drugs and alcohol with **PRIME for LIFE** classes.

## School-Based Mental Health

Providing on-site mental health and wellness support to students, staff, and families with VOA clinicians based in 11 schools throughout Anchorage.

## Mental Health & Substance Use Counseling

Supporting youth and young adults in learning coping skills, building resiliency, and improving their mental health and well-being.

**Peer Support** | Providing immediate connection to youth and families in need, creating engaging pathways to care, and guiding youth in

**Family Services** | Supporting all families with youth enrolled in VOA Alaska's care through education, intervention, home-based services,



# Providing the **right level of care** at the **right time**.

## Intensive Outpatient

Creating a safe space for youth and young adults struggling with drugs or alcohol to take charge of their recovery and maintain sobriety.

## Day Treatment

Helping youth overcome barriers in their continued recovery by combining academic and therapeutic services in which youth engage at least 20 hours per week.

## Supportive Housing

Ending the experience of homelessness for young adults through affordable housing, mental health and wellness services, and life-skills development.

## Residential Treatment

Empowering youth to address their substance use and co-occurring mental health challenges in a structured, therapeutic environment at the **Adolescent Residential Center for Help (ARCH)**.

their journey through mentorship from those with lived experience.

and family therapy; with additional supports for Alaskans raising relative children.





# Connecting The Thoughts

Tyler Overcomes His Doubts  
To Graduate Day Treatment

**“Okay, listen. Listen. You need to fix yourself because you’re going down a path you don’t want to go down. It’s not worth it. It’s not worth it.”**

That’s what Tyler says he would have told himself a year ago, when he thought friends were just people that smoked together. When he thought his probation officer was bluffing about drug testing. When he thought no one cared about him.

Today, Tyler says he feels “like my life is going super, super well right now.” He’s 15, loves riding his longboard, and just started his first job at a fast-food restaurant.

He's "planning ahead for the future instead of focusing on the past." After high school he wants to study Psychology and support the LGBTQ+ community as a mental health clinician.

But a year ago, after multiple arrests and probation, Tyler was coming to VOA Alaska in one of the first cohorts of the then brand-new Day Treatment program. He didn't want to be there, but at least, he thought, "it was better than jail."

Day Treatment was created to fill an identified gap in the existing continuum of care for Anchorage youth, offering a level of care between outpatient and residential programs.

"It allows youth an opportunity to succeed in an outpatient setting before removing them from their home into residential treatment, which in itself can be traumatic," says Jamie Elkhill, Program Director of Integrated Services.

Tyler admits to not being ready to believe in himself or the program, even with our team surrounding him with support. "I was a mess," he says about his first weeks with VOA Alaska.

His plan was to "fake it till I make it," which he tried to do by studying how to get weed out of his system to pass a drug test. But he soon began trying other drugs, including opiates.

The team was concerned about his continuing substance use and high-risk behaviors, and he was moved into ARCH, VOA's residential treatment center and highest level of care. As Tyler understands it now, "they were scared I was going to overdose."

## "A Place of Love and Compassion"

Connection is a key factor for success in treatment. "The fact that we are able to connect with our kids," says Jamie, "and remain connected when they go to ARCH, or begin that connection while they are in ARCH, provides an overall better treatment experience for the youth and their family."

This is what makes VOA Alaska's continuum of care so vital for the youth we serve. As Jamie describes, it's about providing them "comfort in the process as they find the level of care that is best for them."

It was that connection and comfort which encouraged Tyler to try to change his mindset. At first, he told everyone and himself that he didn't care about going to ARCH. "But deep down inside," he says now, "I definitely did care."

Glimpsing his future if he didn't change his behavior, he told himself, "Just get through it, finish your stuff, be respectful, do what you need to do and get out and then go to Day Treatment. Repeat, do the same thing, do what you need to do and get out."

Doing what he needed to do became easier when he made a connection with Milt Wallin, his substance use counselor at ARCH. Tyler describes Milt as "the wisest person to give me feedback."

It took time, but as Milt shared more about himself, Tyler says they "got to an understanding and ever since, we got closer to each other, and I started to open up to him."

Milt says he makes these connections with youth at ARCH by demonstrating unconditional positive regard and by approaching them from "a place of love and compassion that is consistent and unwavering."

As Milt grows rapport with the youth residents he says, "I just love, and even that isn't a strong enough word, when the light bulb goes off and they just all of a sudden 'get it.' When they have allowed themselves to see life from a new perspective. Literally, it can make me cry."

*Story continues on following page.*



*ABOVE: Milt Wallin, Tyler's substance use counselor and mentor while at ARCH.*

*OPPOSITE: Tyler with some of his VOA support team, Jamie Elkhill, Director of Integrated Services, and Sarah Weber, his peer support.*

## Connections Create Connections Which Create Connections

After graduating from ARCH, Tyler returned to Day Treatment with renewed motivation, and he proudly completed the program. Now, after graduating, he says it “feels amazing,” that it “just feels good to be successful. It feels like I have accomplished something massive.”

Like many youth who graduate Day Treatment, Tyler will continue counseling sessions with VOA, beginning with Intensive Outpatient, which includes 9 hours per week of individual and group sessions, before dropping down to the lowest level of Outpatient, with 1 to 2 hours a week.

Through it all, the same team, from clinicians to peer support specialists, will stay on the journey with him.

While that journey does continue, Tyler knows he’s on the right path. And the connections he’s made at VOA have empowered him to build connections in his personal life.

While Tyler was at ARCH, he and his mother started weekly family sessions. Before, Tyler didn’t trust telling her how he felt and what he was struggling with because he thought she “wouldn’t have cared or listened to me.”

Today, he says “I’m more open with her when I’m having triggers or when I am feeling that I want to do something that I probably shouldn’t be doing.”

Tyler says he’s lost a lot of what he thought were his best friends, but he’s gained better ones. “I

have a greater understanding of what a true friend is. I feel like this place helped me figure that out a lot. And that’s one of the things that really clicked, without this place who knows what I would be surrounded by? Who knows what people I’d be surrounded by?”

Now Tyler is sharing his experiences with others. He’s already spoken with peers, reminding them that there are people out there that are “actually trying to help you.”

“I know you may not want the help,” he tells them, “and you may not care now, but I bet when you’re in the back of that cop car or your PO’s car, you’re going to care. Because I did. Sitting in detention isn’t going to be fun. If you need help, just don’t be afraid to ask.”

### “Look at me now!”

Today, Tyler uses what he’s learned in treatment to reflect on what he believed about himself and the world only a year ago: “It was a bunch of thinking errors.”

As Jamie describes it, thinking errors are “related to the core beliefs that we hold based on our experiences of the world that may make it harder for us to make sustainable or significant changes to meet our goals.”

Tyler has now experienced a world in which people care about him and will do whatever they can to help him succeed. Through those connections, he’s found new strength and discovered his resiliency.

He’s learned to use that same determination, that brought him to the point of studying how

to get drugs out of his system, to now carry him through a new journey of making a positive impact in the lives of others.

In the beginning, Tyler had his doubts. “I didn’t think I was ever going to graduate this program,” he says. “But seeing myself now, it’s just like ‘Look at me now!’” ■■■



# 'Not Just Housing:'

## Partnering with Covenant House to End the Experience of Houselessness

**Madison was 21 when she first visited Covenant House Alaska's youth shelter.**

Already struggling with suicidal thoughts when she was kicked out of her home, Madison found a supportive team committed to helping her heal and succeed.

Since 2014, VOA Alaska has partnered with Covenant House to provide behavioral health services and help place residents in housing options that best fit their needs.

While much of VOA's work involves substance use treatment, mental health therapy, and crisis stabilization, sometimes it's just about being a friendly face.

This is what Madison needed the most. "Being loved by them, having a funny conversation, just playing cards with them," are some of her best memories while working with VOA and Covenant House.

"Many young people experiencing houselessness are impacted by substance misuse and/or mental health challenges," says Heidi Huppert, Chief Program Officer at Covenant House. "Bringing the experts, like VOA, into our space was essential to provide them with the services

and healing opportunities that they so desperately need."

Through the partnership, both organizations share resources and training to grow together in supporting the young people of our community. This strong collaboration between organizations aids in building more trusting relationships with the youth.

"Building trust while they are at the shelter is key for assisting them with their housing goals," says Michael Farrell, Lead Case Manager at VOA Alaska. "Our staff at the shelter are the same ones that will be helping them move into their first apartment and continuing to support them for months or years afterwards."

But what makes VOA's services most unique, is that it's "not just housing," as Madison describes. "It is helping you search for your own house, your own job, whatever else you need."

The VOA team advocates for youth during meetings with landlords. They join shopping trips for groceries and furniture for move-in-day. They are there to help, whether it's dealing with depression or applying for a job. And together with Covenant House and other local



*Madison enjoying lunch with her support team.*

partners, they are a consistent and supportive presence during a time of intense transition.

"This partnership is a dream team of folks that leverage their expertise into actions and support that save lives and change young lives," says Heidi. "The young person may not know or understand all of the job titles, but they understand that they are cared for, and they have someone to call when they need support."

Before she arrived at the shelter, Madison had felt alone, unsure of what might be next for her—if there was a "next" at all.

But between the teams at VOA Alaska and Covenant House, she felt safe and supported. "Without them all together," she says, "I probably would not be alive today." ■ ■ ■



# 'Just a Part of My Day:' Partnering with Schools to Increase Access to Care for Anchorage's Students

**On the first week of classes, a student visited mental health clinician Mi'chelle McCoy's office at Romig Middle School.**

They were experiencing severe social anxiety and missing class after suffering the significant loss of close family members.

Mi'chelle helped the student untangle harmful thinking patterns surrounding their fear of social situations and connected with the family, teachers, and school staff to expand the students support network.

Today, that student reports feeling more confident to go to class on their own, and they even attend lunch with a friend every day.

For a young person experiencing these challenges, needing to visit with a therapist might have been a daunting prospect—not to mention extra coordination needed to go to

appointments across town. With VOA Alaska's School-Based Services, this student could stop by to see Mi'chelle on the way to their locker.

As Brendon Wilson, Principal at Begich Middle School, explains, "The resource for [students] is right down the hall. They know if they don't have an appointment, they can just check in. It's a safe place to go when you need support."

Sean Prince, Principal at Bartlett High School, agrees, saying that receiving the mental health support students need "feels very much tied to our school in a way that makes kids feel very comfortable. Like, 'Oh, it's just a part of my day.'"

In a partnership with Providence Alaska and the Anchorage School District, VOA Alaska has embedded clinicians at Romig Middle School, Begich Middle School, Bartlett High School, and eight other schools within the Anchorage

School District. An additional four schools are served by Providence.

The list of what school-based clinicians provide is long, but as Jackie Wallen, Director of VOA Alaska's School-Based Program explains, it's all about "being that bridge builder between schools, families, and the mental health community. We're connecting those systems together to do what's best for the kids."

For teachers and staff, having the support of clinicians on-site cannot be overstated. "It takes another conversation out of the hands of teachers and staff," says Mr. Prince, "and allows someone who's been professionally trained to take that on."

"Our mental health needs have never been bigger than they are right now," says Mr. Wilson. "I feel really lucky that we have this support here at our school. It makes the school feel like a safer place for our kids."

Our partnership with schools allows us to provide prevention, intervention, and postvention all in one program, all in one school, all just down the hall from the students that need it most. We provide immediate on-site response, trained crisis support, and a direct connection with VOA Alaska's expansive continuum of care for additional services and supports.

Together, we're strengthening schools and families, and empowering the next generation of Alaskans. ■■■

*IMAGE: The combined VOA and Providence Alaska school-based services team.*



*Felicia Tungul, Family Care Coordinator, leads a “Strengthening Families” workshop.*

### **Fifteen years ago, Lori received an early morning call from the police.\***

They explained that her daughter had just given birth in her home, and if Lori didn't come get the baby he would be turned over to the state. Still in her nightgown, she slipped on her boots and drove over to pick up her grandson.

“It's important for family to be together,” Lori says. “I don't want my grandchildren out there. I'd rather make sure they're safe with us.”

Years later, when Lori got another call, this time from VOA Alaska, it was a welcome surprise.

# ‘Connection is the Key:’

## Empowering Families to Join Their Youth On the Journey of Recovery and Healing

“I was so thankful for her,” Lori says of Claire Sharp, the Family Care Coordinator on the other end of the phone working through her new caseload. “If it I wasn't for Claire, I wouldn't have got him into VOA services.”

Lori was not only a caregiver to her now teen-aged grandson while also supporting her adult child, but her grandson had just been arrested for drinking.

VOA Alaska's Family Services provides education, intervention, and therapeutic support for all families with youth enrolled in our services.

For Kinship caregivers like Lori, the team offers additional support with case management, financial assistance, and respite care during family events.

“We're inspiring families to continue supporting their youth through these difficult moments,” says Desiree Scott, Program Director of Family Services, “and giving them hope that it can get better.”

A highlight for many families at VOA Alaska is the weekly Family Support Group, which provides a safe place for parents and caregivers to share their experiences, struggles, successes, hopes, and fears.

Sarah Weber, Family Support Coordinator, launched the support group in October 2021. For her, Lori is a perfect example of who the group was designed to serve. Among her peers, Lori both receives support and is a valuable resource of support for others.

“She has an incredible amount of lived experience that she shares,” Sarah says. “Her struggles make her a huge resource for other parents who only just now are experiencing those same struggles for the first time.”

At first Lori was unsure about joining the group. After all, visiting a peer group for the first time can be a nervous experience. But after sharing her experiences and learning from the other caregivers, she now understands the benefits.

“I think it is really good for parents to communicate and feel like you're not alone,” Lori says. “It's very important to understand that we can help each other as parents and grandparents.”

“Connection is the key,” Sarah says. “Connection lets these families know they're not alone and that recovery is possible not just for each individual, but for the family as a whole.”



*\*Name changed to protect confidentiality*

# Our Impact, By the Numbers



**28,853** appointments with youth and young adults in treatment services.



**43** young adults placed in housing or re-housed, including 10 households with children.



**965** telehealth appointments with youth and young adults statewide, ensuring transportation or access was never a barrier to care.



**\$339,658** in direct assistance provided to clients for housing and rental support.



**11** Anchorage schools served by an on-site VOA Alaska mental health clinician.



**33** active members in the VOA-led Anchorage Adolescent Substance Misuse Prevention Coalition, representing 15 organizations.



**7,963** Anchorage students with on-site access to VOA's mental health and support services.



**83%** of youth say their substance use has decreased since beginning treatment services with VOA.



**81%** of stakeholders in schools feel VOA's on-site mental health services had a positive impact on academic performance.



**89%** of youth say they are able to use the skills they learned in treatment to stay productive.



**94%** of VOA staff feel their work is meaningful to them, with a 7% increase in retention from FY21 to FY22.



**81%** of youth say they were able to increase the number of supportive people in their life since starting services with VOA.



**3** VOA staff took a total of 24 weeks of paid parental leave, representing our organizational goal to support our staff and their families.



**79%** of youth say they were able to increase their social and emotional skills while receiving services with VOA.



*Amie Otis returned to ARCH 25 years after graduating to speak with the youth residents and inspire hope.*

# Our Supporters

VOA Alaska sincerely appreciates the organizations and community members who joined with us in Fiscal Year 2022 to support Alaska's youth and families. As a non-profit organization, achieving our mission would not be possible without the contributions of cash, time, and other resources from the champions listed below.

**Thank you for helping VOA Alaska spread hope and eliminate suffering for youth and families in need across our state.**

*VOA Alaska had the honor of being the beneficiary of the 2022 Trend Alaska Fashion Show. Nearly 400 Alaskans came together to celebrate fashion in Alaska while raising over \$125,000 to support essential mental health services for the youth who turn to VOA for healing.*

*The highlight of the night was the "Phoenix," designed by Cynthia Gibson to celebrate the resilience of Alaska's youth. Members of the VOA Alaska team and youth residents of ARCH joined the "Phoenix" on stage holding signs displaying our core values as the entire room cheered.*



## **Connection: \$100,000 +**

- Premera Blue Cross Blue Shield
- Providence Health and Services Alaska
- Rasmuson Foundation
- Trend Alaska Fashion Show

## **Hope: \$25,000 - 49,999**

- Alaska Community Foundation
- Campbell Monroe Foundation

## **Innovation: \$10,000 - 24,999**

- Alaska Airlines Foundation\*

- Alaska Children's Trust
- Alaska Magazine\*
- Aspen Hotels of Alaska\*
- ConocoPhillips Alaska
- GCI
- iHeart Media Inc\*
- Kendall Auto Group\*
- Laura Modeling and Talent Agency\*
- Royal Caribbean Group
- Southern Glazers Wine and Spirits\*
- The Carr Foundation

- Thompson & Co\*
- Tudor Bingo
- Wells Fargo Foundation

## **Courage: \$5,000 - 9,999**

- Huna Totem Corporation
- Liz Harpold
- Odom Corporation\*

## **Responsibility: \$2,500 - 4,999**

- Best Storage Tudor\*
- Conrad Houston Insurance
- Holland America\*

- Ingrid Klinkhart
- K&L Distributors\*
- Matson Navigation
- Richard Edward Benedetti
- SecureTrans, Inc.
- Sleeping Lady Mountain Lions Club\*
- TOTE Maritime Alaska
- True North Federal Credit Union
- Van's Dive Bar\*

\* Includes in-kind donations.

## Joy: Up to \$2,500

- Ace Hardware
- Agnew Beck Consulting, LLC
- Ahtna, Inc.
- Akimbo Collection\*
- Alaska Channel
- Alaska Helicopter Tours\*
- Alaska Native Heritage Center\*
- Alaska Peace Officers Association
- Alaska Railroad Corporation\*
- Alaska Rock Gym\*
- Alaska Seaplanes
- Alaska Wildland Adventures\*
- Alaska Wildlife Conservation Center\*
- Alaska Youth Orchestras\*
- Aleutian Pribilof Islands Association
- Alex Ivanoff
- Alison Mccullough
- Alma John
- Aloft Anchorage\*
- Alyeska Resort\*
- Amanda Estes
- Amanda Hawes
- Amanda Wills
- Amber Crozier
- Amber Zins
- Amie Otis
- Amy Gannon
- Amy Jordan
- Amy Lester
- Anchorage Yoga\*
- Andrea Schmidt
- Andy Lohman
- Annelise Hartley
- Arctic Luxe\*
- Ariel Cannon
- Ariel Serrano
- Aurora Agee
- Bagoy's Florist
- Barbara Hostetler
- Benita Washburn
- Bering Sea Designs\*
- Bernice Oyagak
- Beth Steele
- Borealis Basecamp\*
- Brandy Stratman
- Bre Cason
- Bridgette Evermann
- Britnee Brower
- Brooke Ivy
- Bryan Berndt
- Callie Webber
- Candice Cahill
- Caribou Crossings\*
- Carolyn Heyman
- Carpenters Union
- Carrs/Safeway
- Casey Pape
- Cecelia Mckinley
- ChaSae Harris
- Cherie & Mike Barker
- Chris Dimond
- Chris Peacock
- Chris Taylor
- Cindy Shake
- Cooley Tax + Accounting Inc.

- Copper River Fleece\*
- Cyrano's Theatre Company\*
- Danielle Garroutte
- Darci Ahlin-Stieren
- David Washburn
- Davina Gosnick
- Debora Cizmowski
- Deborah Ferrell
- Debra Phelps-Jaso
- Dena Lythgoe
- Denali Bluffs Hotel
- Denali Daniels + Associates
- Denali Glass Studio\*
- Denali Princess Wilderness Lodge\*
- Don Winchester
- Donna Stein
- Dorothy Lord Matthew
- Double Shovel\*
- Doyon Limited
- Dr. Catherine Anne Morrison
- Elizabeth Hall
- Elizabeth Manning
- Ella Craig
- Erica Koitzsch
- Erika Kelly
- Extreme Fun Center\*
- Francys Bennett
- Gary Cartwright
- Glen Kratochvil
- Go Hike Alaska\*
- Goldies Coffee Roasters\*
- Grace Obrien
- Grande Denali Lodge\*
- Green Connection\*
- Haven Harris
- Heather Handyside
- Heidi Koski
- Hillery Lesh
- Holly Johnson
- Ivy Cerdena
- Jack Jajewski
- Jacqueline McKnight
- James Christmas
- Jamey Cagle
- Jan Estes
- Jay Dodson
- Jeanine Thomas
- Jeffrey Wilcox JR
- Jena McCotter
- Jennifer Green
- Jennifer Williams
- Jessi Ziegler
- Jessica Begnal
- Jessica Rauchenstein
- Jill Hensel
- JL Properties
- Joanie Thor-Libbey
- John Hall's Alaska
- John Lunn
- John Todd
- Johnathan Sommer
- Joni Vakalis
- Josh Norum
- Joyce Sommer
- Judith Alger
- Julia Luey
- Juliaah Barnett
- Julie Macneil
- Julie Matson
- Julie Saupe

- Julio Perez
- Kaladi Brothers Coffee
- Kali Ann
- Karen King
- Karen Linnell
- Karen Padgett
- Kari Skinner
- Kari Spencer
- Karibu Gallery & Gifts\*
- Kate Weisler
- Katharyn Rosselle\*
- Kathleen Heinle
- Kathleen Rzeszut
- Kathryn Schreckenghost
- Kathy Mayo
- Katmai Oncology Group, LLC
- KC Hostetler
- Keja Whiteman
- Kelsey Fiedler
- Kelsey Rodriguez
- Kelsie Bates
- Kenai River Sportsfishing Association\*
- Kerri Beauchesne
- Koniag
- Kris Miller
- Kris Palmatier
- Kristi Adams
- Kyle Dexter
- La Bodega\*
- Laura Bruce
- Laura White
- Leann Sommer
- Leila Kimbrell
- Lennon Boswell

- Liberty Helgeson
- Lillith Moon\*
- Linda Bowers
- Linda Grinde
- Lindsie Mills
- Dr. Lisa Lindquist
- Lisa Lord
- Lisa Marsh
- Logistics, LLC\*
- Loren McCue
- Lori Nelson
- Lucille A Lincoln
- Lydia Cash\*
- Lynden Transport
- Lynette Andersen
- Lynette Harple
- Madison Viens
- Major Marine Tours\*
- Margaret Ratcliff
- Maricar Yuzon
- Marie Richardson
- Marietta Hall
- Marilyn Kerr
- Mark Schmeling
- Marsha Tyson
- Mat-Su Health Foundation
- Maureen Moore
- Meier Lake\*
- Meka\*
- Mercedes Angerman
- Mercy Nyaga Kuria
- Michael Estes
- Michael Schmidt
- Michael Sommer
- Michele Scott
- Michelle Hensel

- Michelle Marshall
- Michelle White
- Mikayla Savikko
- Milena Sevigny
- Miller's Landing Kayak & Fishing\*
- Missa Craig
- Monarch Technology
- Moose's Tooth\*
- Mountain Mama\*
- Mya Renken
- Nancy Boxler
- Naomi Jorgensen
- Natalie Snyder
- Nepal O'Connor
- Nikki Wray
- Nordic Home\*
- Northern Alaska Touring Company\*
- Northern Wings\*
- Northrim Bank
- Northwest Strategies
- Opal Heart\*
- Pamela Leddy
- Patrick Fitzgerald
- Paul Axelson
- Paul Landes
- Penny Sorenson
- PIP Printing & Marketing Services\*
- PJs Alaskan Wood Crafts, LLC\*
- Premier Alaska Tours\*
- Princess Cruises\*
- Pure Barre\*
- Qaulluq\*

- Rachel Bethune
- Rebecca Baxter
- Rebecca Monagle
- Rebekah Mari
- Replacement Glass Co
- Rhonda Scott Fine Art\*
- Rhoni Kay
- Riverside Community Church\*
- Rosey Fletcher\*
- Ruby Dee Buchanon
- Running Reindeer Ranch\*
- Ryan Air
- Salmon Sisters\*
- Salon Poppy\*
- Salted Roots\*
- Sarah Allison
- Sarah Baldwin
- Sarah Beck
- Sarah Dinger
- Schatzie Schaefers
- Selina Swartzel
- Sewing Together\*
- Shannon Jones
- Shannon Renee Kashevarof
- Shauna Hegna
- Shawn Peterson
- Shelly Behm
- Shelly Wright Designs\*
- Sheraton Anchorage\*
- Sherrie Hinshaw
- Skinny Raven Sports\*
- Sophia Amling
- Sophia Boudinova
- South Restaurant & Coffeeshouse\*

- Span Alaska Transportation
- Spawn Ideas
- Spoonline
- Stacy Barnes
- Stephanie Smith
- Stephanie Stillman
- Stephen Ohara
- Steve O'Hara
- Subway of Alaska Inc.\*
- Summit Spice\*
- Susan Ives
- Susan Mann
- Suzanne Carte-Cocroft
- Suzanne Davis
- Swoop\*
- Tami Trotter
- Tara Stevens
- Teal Rogers
- Tent City Taphouse\*
- Teresa Stankiewicz
- Teresa Vail
- Terraca Goolsby
- The Bake Shop\*
- The Kobuk\*
- Theresa Wilcox
- Thomas Cahill\*
- Thomas Liverance
- Thomas Lux
- Thomas, Head & Greisen, PC
- Tiffany Vassar
- Timeri Noren
- Todd Helgeson
- Tom Turnbull
- Toni DeBoer
- T'Shalla Baker

- UAA Athletics\*
- UGG\*
- UPS
- Vicki Paddock
- Virginia Peterson
- Visit Anchorage\*
- VoiceComm LLC
- Wendi Bates
- Wendy Lindskoog
- Whaley Schmoyer\*
- Wild Scoops\*
- Wilderness Express\*
- Wine Grotto\*
- Wynn Moser
- Yvette Tousignant
- Zachary Durst

\* Includes in-kind donations.

# Our Finances: Statement of Activities

<b>REVENUES</b>	<b>FY 2022</b>	<b>FY 2021</b>	<b>EXPENSES</b>	<b>FY 2022</b>	<b>FY 2021</b>
<i>Public support, received directly:</i>			<i>Operating Expenses, Program Services</i>		
Contributions	596,121	701,943	Encouraging Positive Development	355,941	411,233
SBA PPP Loan Forgiveness contribution	-	599,701	Fostering Independence	1,585,461	1,511,068
Special events, net of direct benefit costs	113,750	48,874	Promoting Self-Sufficiency	5,299,672	4,908,042
Contributions, in-kind space use	20,000	11,502	<b>Total Program Services</b>	<b>7,241,074</b>	<b>6,830,343</b>
Contributions, in-kind goods/materials	27,056	2,000	<i>Operating Expenses, Support Services</i>		
Contributed services, at fair value	54,525	266,606	Management and general	1,251,360	808,817
<i>Public support received indirectly:</i>			Fundraising	303,116	111,591
United Way	66,148	77,744	<b>Total Support Services</b>	<b>1,554,476</b>	<b>920,408</b>
Volunteers of America	19,000	-	<b>TOTAL OPERATING EXPENSES</b> <b>\$8,795,550</b> <b>\$7,750,751</b>		
Combined Federal Campaign	143	-	Excess (deficiency) from operations	510,290	1,048,959
<b>Total Public Support</b>	<b>896,743</b>	<b>1,708,370</b>	<i>Non-operating revenues (expense)</i>		
<b>Revenues and Support from Government Agencies</b>	<b>6,821,899</b>	<b>6,321,058</b>	Realized/unrealized gain (loss), net	(111,032)	125,116
<i>Other Revenues:</i>			Interest income, net	15,720	9,283
Program service fees	1,561,004	724,613	Gain on disposition of fixed assets	5,500	3,500
Other operating income	26,194	45,669	Interest income	-	(4,096)
<b>Total other revenues</b>	<b>1,587,198</b>	<b>770,282</b>	<b>Total Non-operating revenues</b>	<b>(89,812)</b>	<b>133,803</b>
<b>TOTAL REVENUES</b>	<b>\$9,305,840</b>	<b>\$8,799,710</b>	Change in Net Assets	420,478	1,182,762
 <b>\$766,140</b> of direct client assistance supported housing, groceries, clothing, transportation, and other needs.			Net Assets, beginning of year	8,851,258	7,668,496
			<b>Net Assets, end of year</b>	<b>\$9,271,736</b>	<b>\$8,851,258</b>

# Our Board of Directors



**Donald Winchester** | *Chair*  
Retired Former Partner,  
Vend Alaska



**Carmela Warfield** | *Vice Chair*  
Business Owner and Real Estate Investor



**Audrey Lance** | *Treasurer*  
Manager of Audit and Taxation,  
Thomas Head & Greisen



**Dr. Lisa Lindquist** | *Secretary*  
Chair, Department of Psychiatry,  
Providence Alaska Medical Center



**Amanda Estes**  
Vice President of Social Marketing,  
Northwest Strategies



**Andy Lohman**  
Area President, Alaska,  
iHeart Media



**Jackie Engebretson, MSW**  
Director of Behavioral Health,  
Alaska Native Tribal Health Consortium



**Kate Weisler**  
Alaska Logistics Manager,  
Schlumberger Technology, Inc



**Kim Kovol**  
Commissioner,  
Alaska Dept. of Family and Community Services



**Lonnie Ridgeway**  
Owner,  
Ridgeway Family Business, LLC



**Lee Post**  
Owner, Postmarks, LLC  
Retired, Department of Juvenile Justice



**Maria Hernandez**  
Principal,  
Steller Secondary School



**Michael Schmidt**  
Marketing Director,  
GCI



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Volunteers of America of Alaska  
is designated tax-exempt under section  
501(c)3 of the Internal Revenue Code.

EIN 74-2240098

